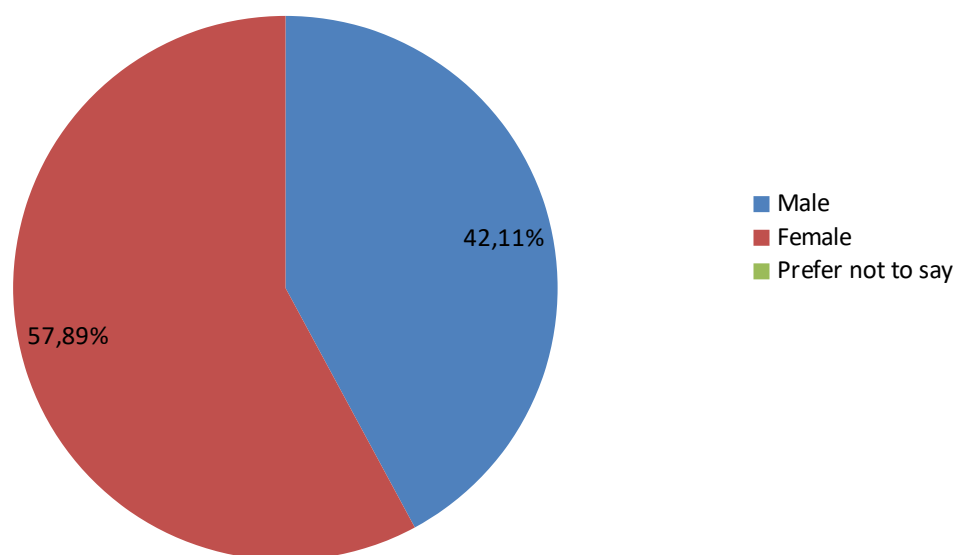


# Digitalise me

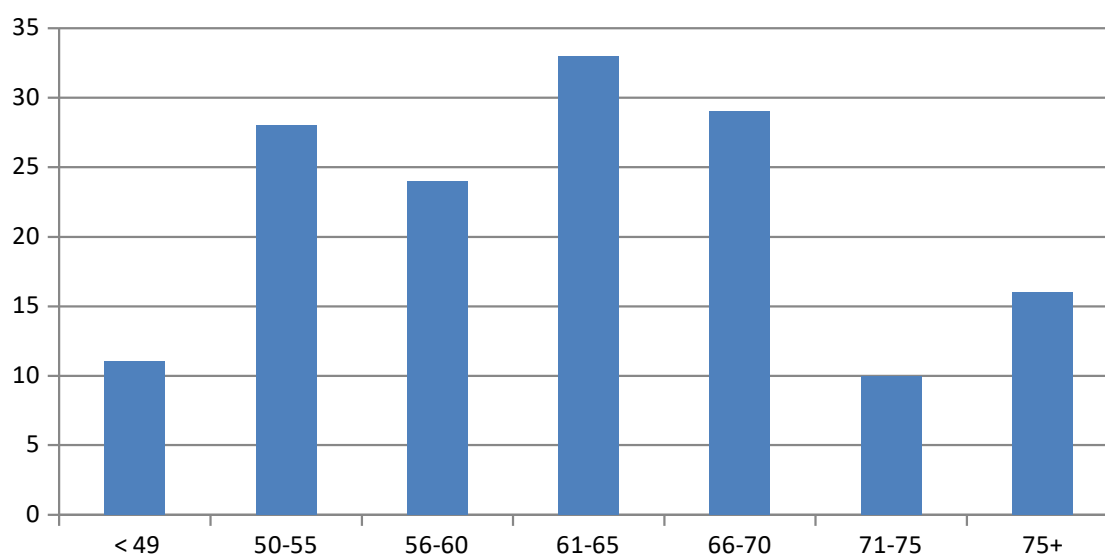
## Competence Mapping – Questionnaires' Comparative Report

### Background information

#### Gender

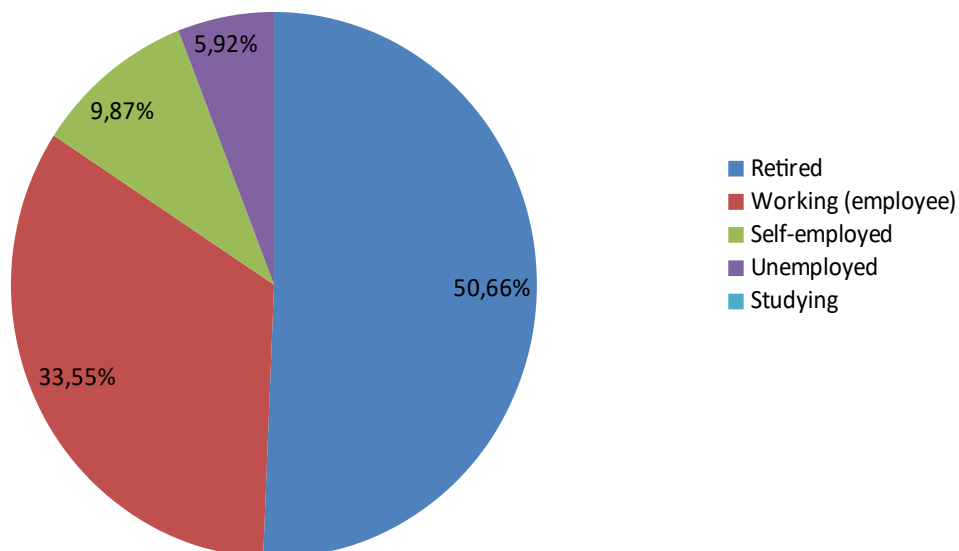


#### Age

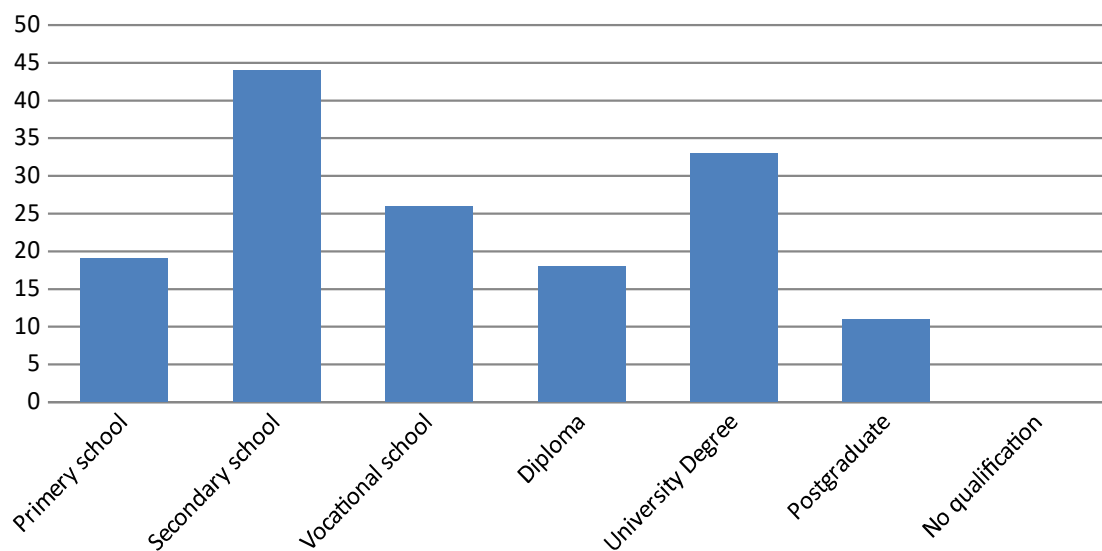


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## Social status



## Highest level of education



Which digital media tools do you use?

Name of digital tool	Number of users
Facebook	114
Instagram	34
Twitter	8
LinkedIn	13
YouTube	95
Chrome	74
Mozilla	26
Whatsapp	87
Internet Explorer	71
Safari	11
Messenger	9
Librus	1
Skype	2
Viber	4
Edge	1
Ecpisa	1
Other	4

What kind of technology do you have access to?

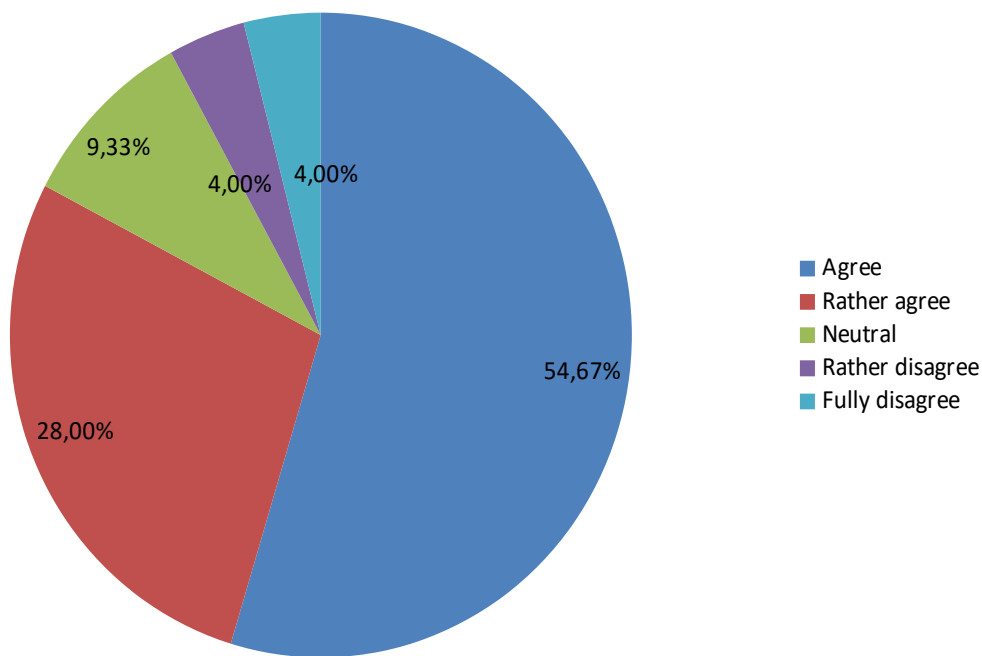
Name of the technology	Number of people having access to it
Computer/laptop	77
Personal mobile phone	94
No access	3
Other ( <i>what? ex. tablet/iPads</i> ):	3

If you have access to a computer/laptop or mobile phone, what accounts do you use?

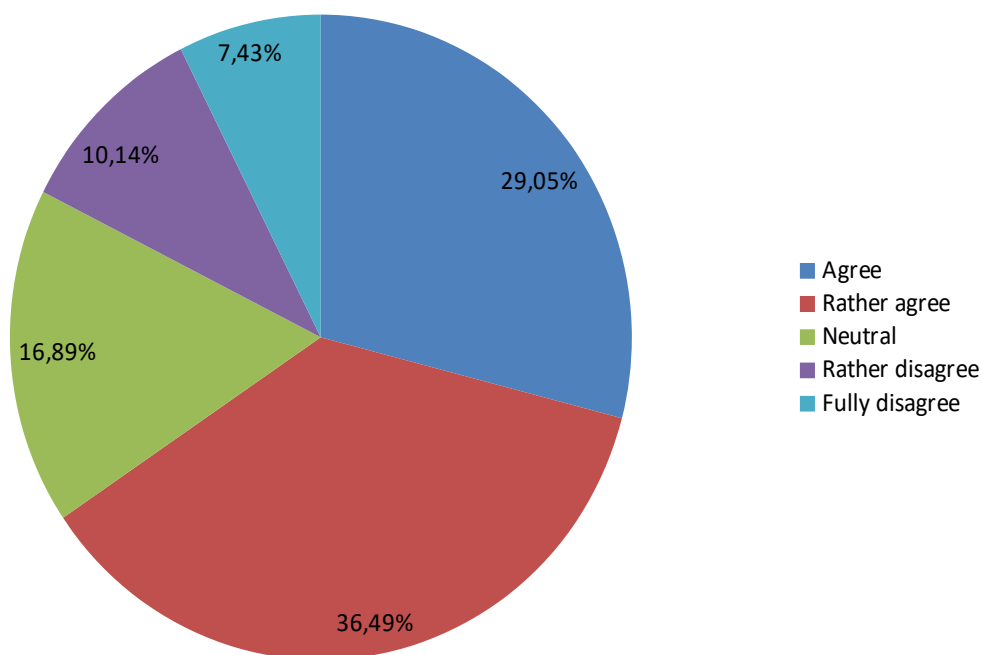
Name of the account	Number of people using it
Email	118
Facebook	111
Instagram	30
Twitter	9
LinkedIn	13
Youtube	74
Safari	1
Messenger	10
Librus	1
Skype	1
Viber	2
WhatsApp	2
Web Browser	1
I don't have access/I don't use	3

## Information and Data Literacy

1. I know how to find information online.

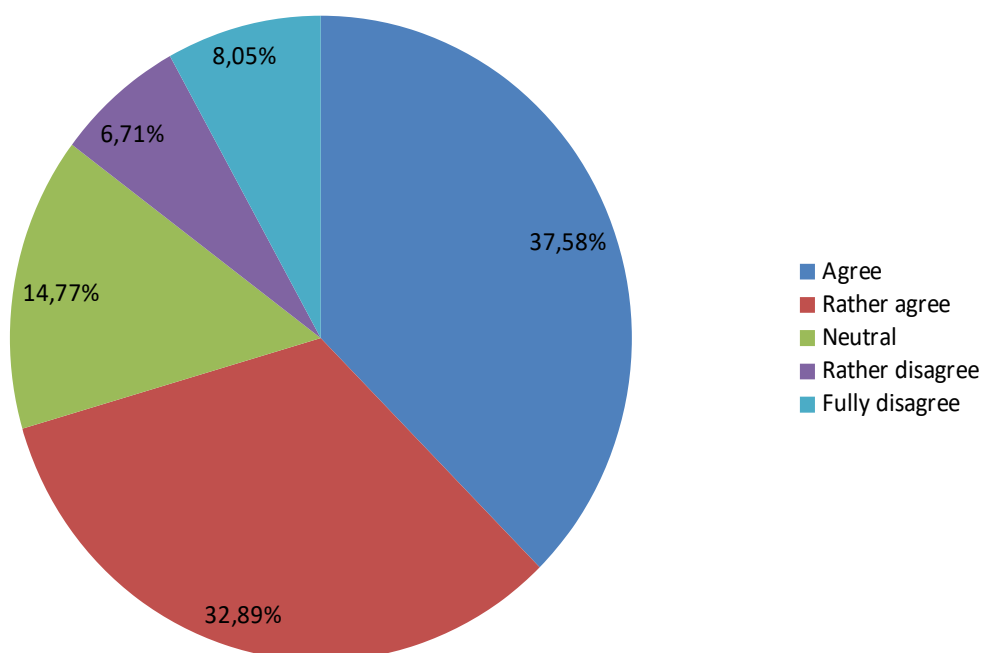


2. I know how to filter information online.

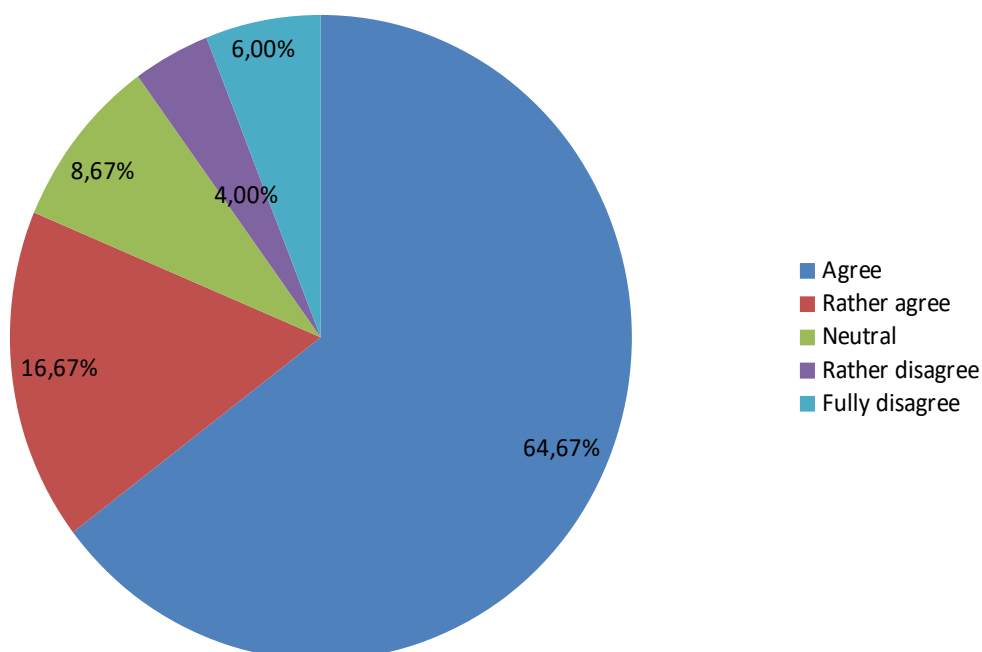


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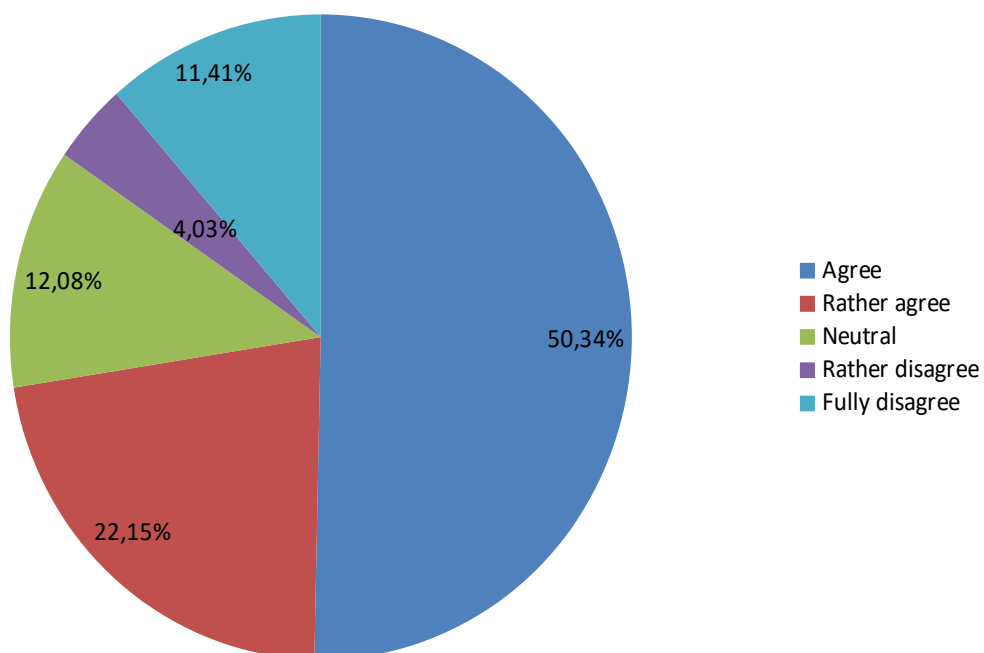
3. I know how to manage information online (store, send/retrieve).



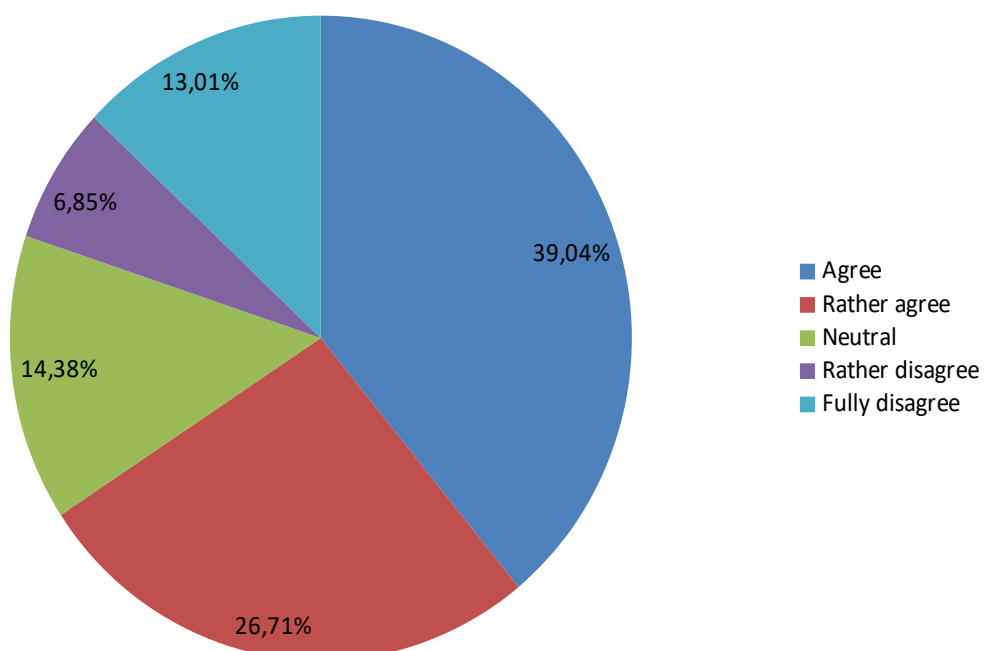
4. I know how to access the Internet.



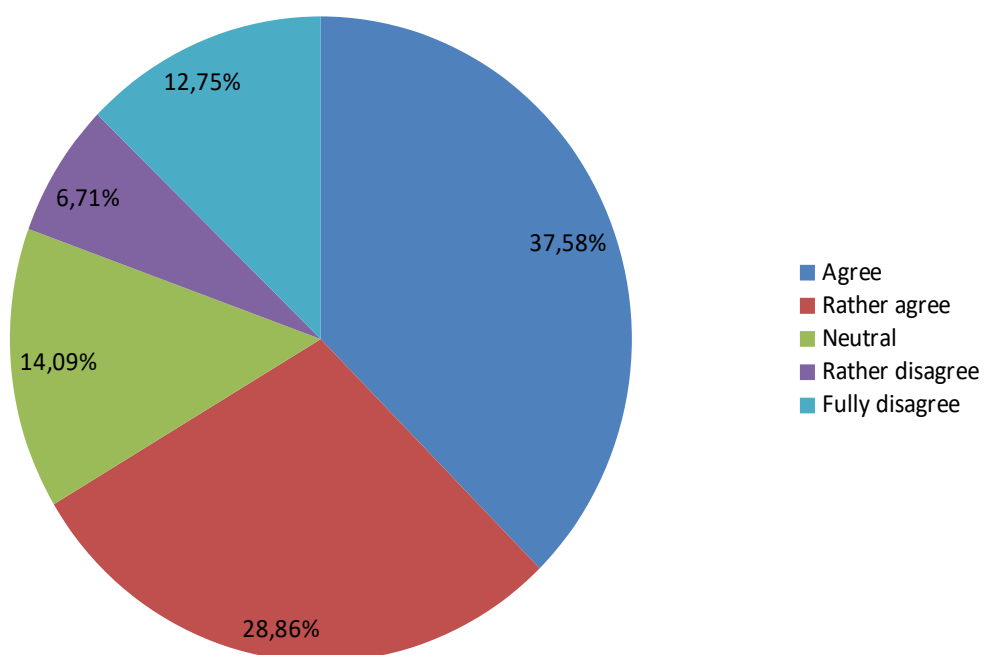
5. I know how to print/scan documents.



6. I know how to pay bills online.



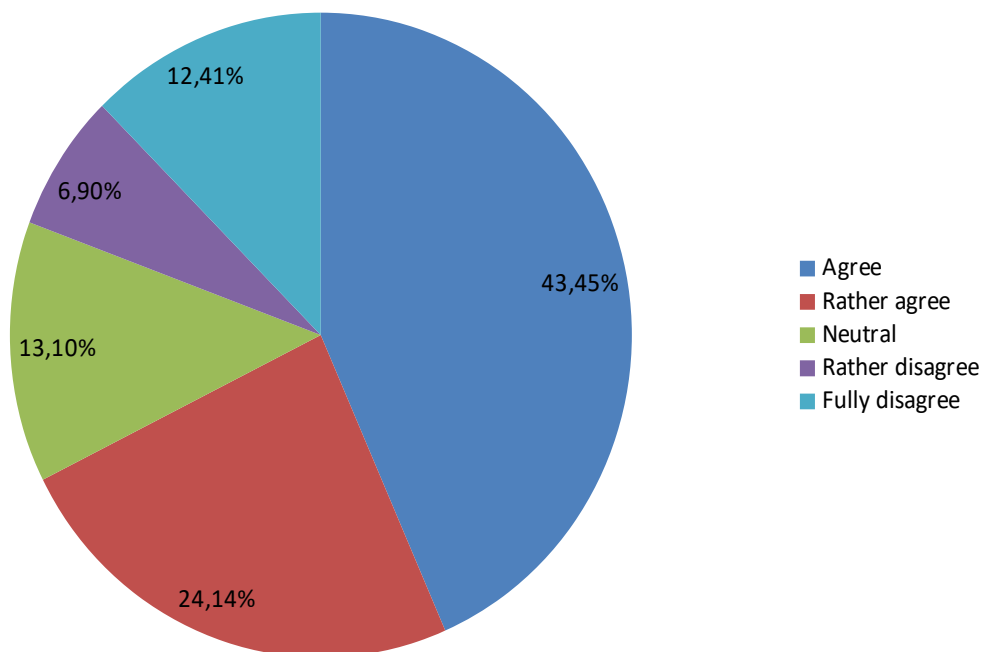
7. I know how to access to public service online.



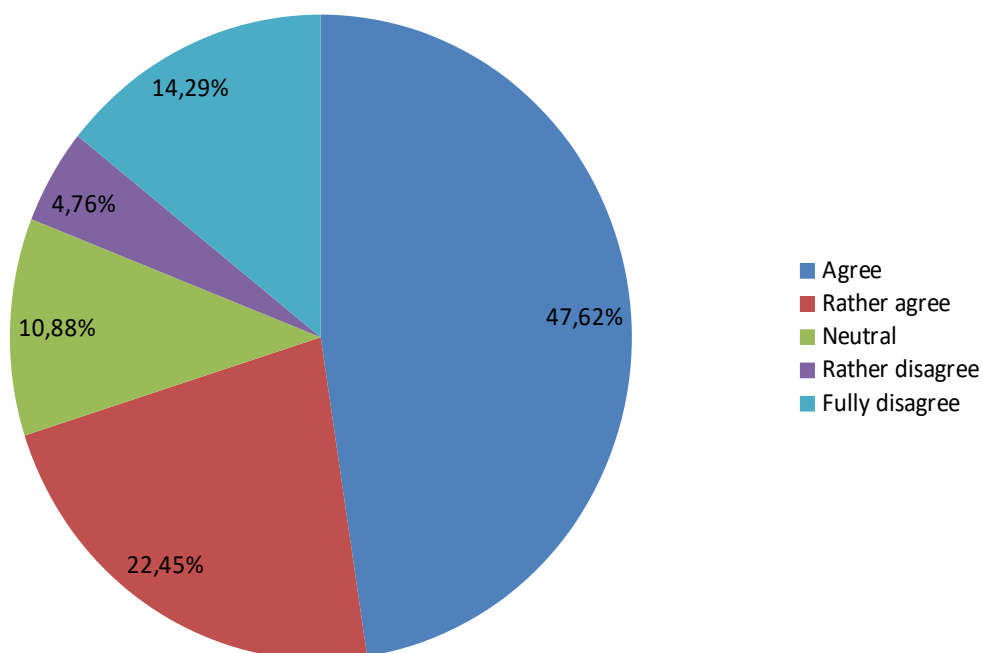


## Digital Content Creation

1. I know how to download/upload documents.

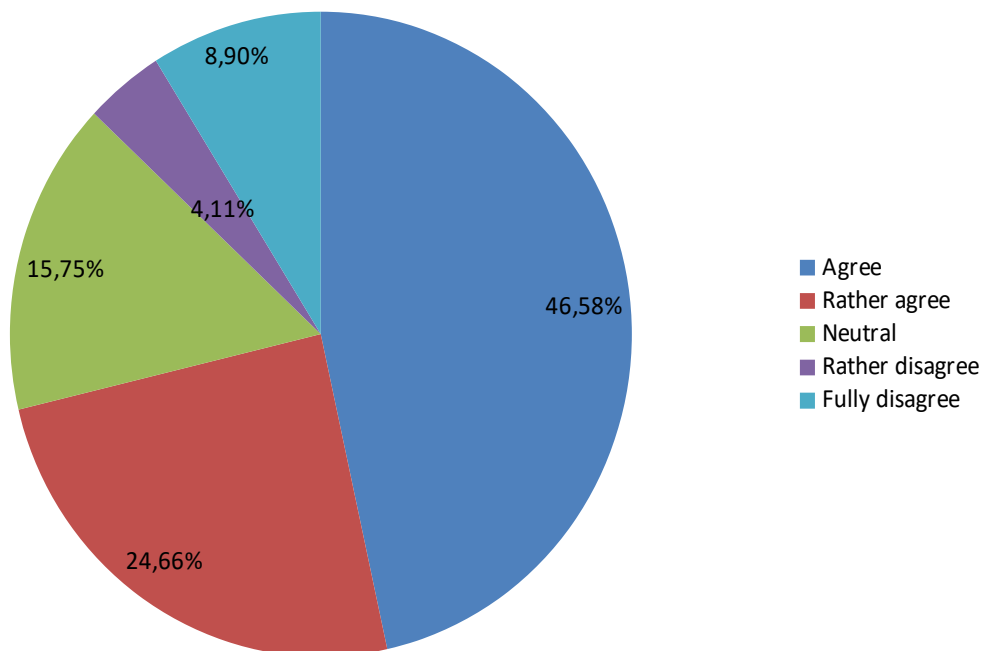


2. I know how to create/delete/rename a folder or file.

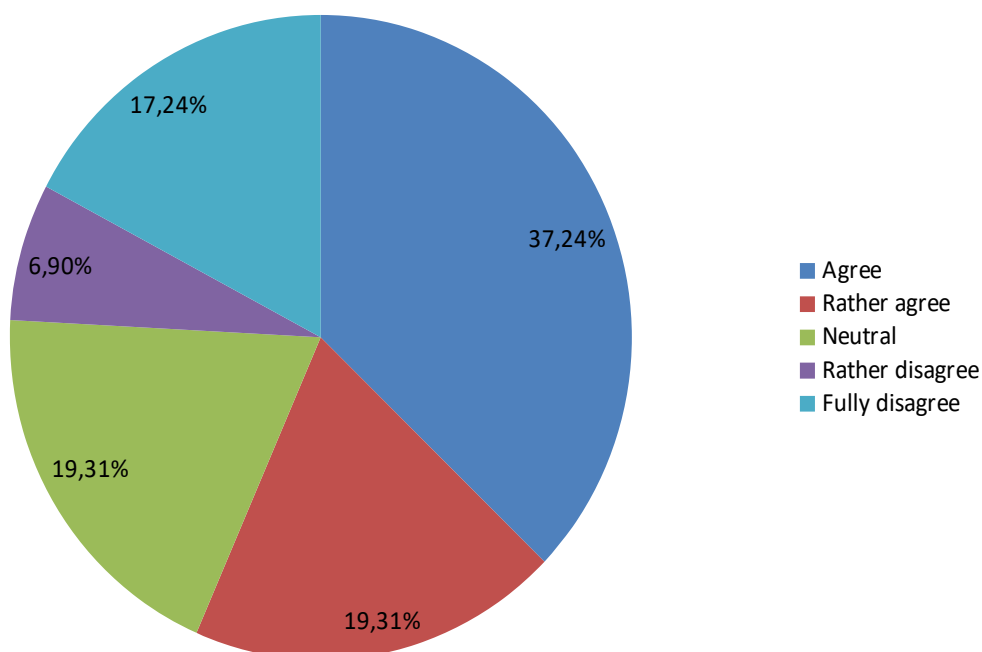


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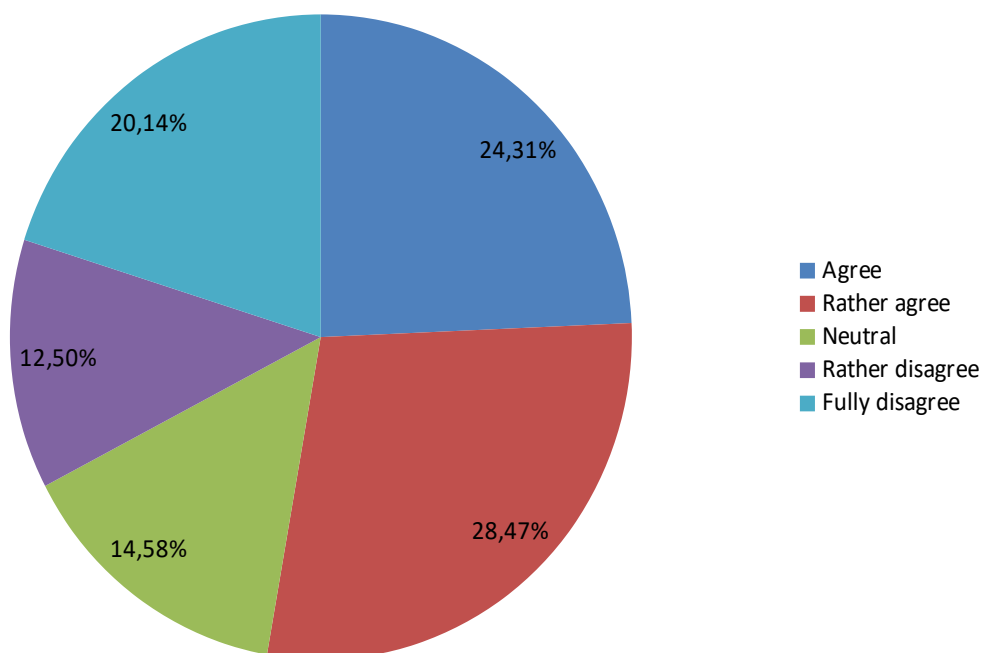
3. I know how to set up a text in Microsoft (or Mac) Word.



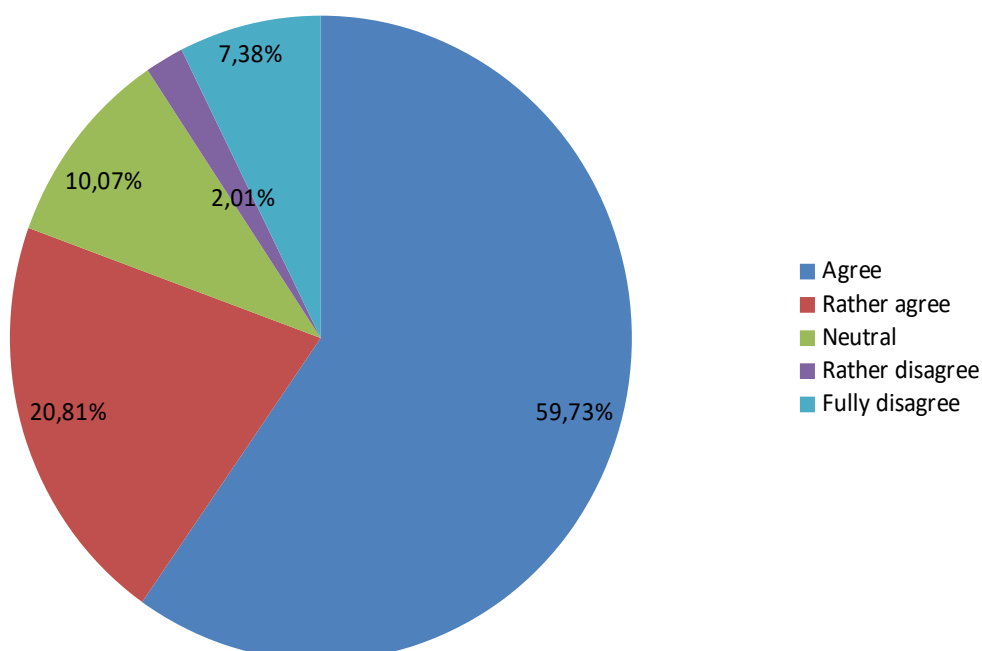
4. I know how to set up a spreadsheet in Microsoft (or Mac) Excel.



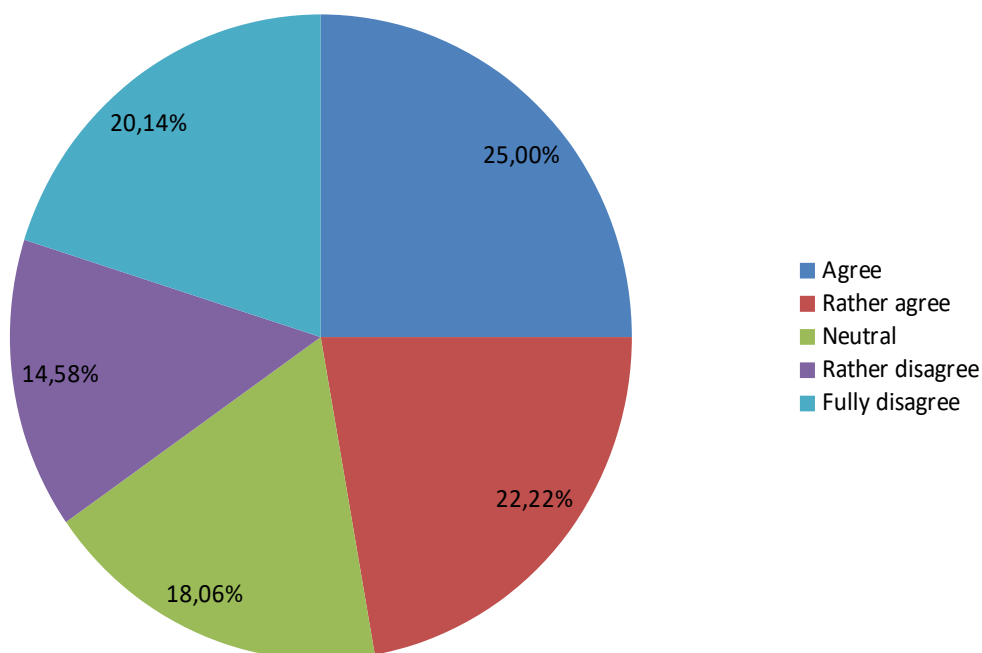
5. I know how to set up a presentation in Microsoft (or Mac) PowerPoint.



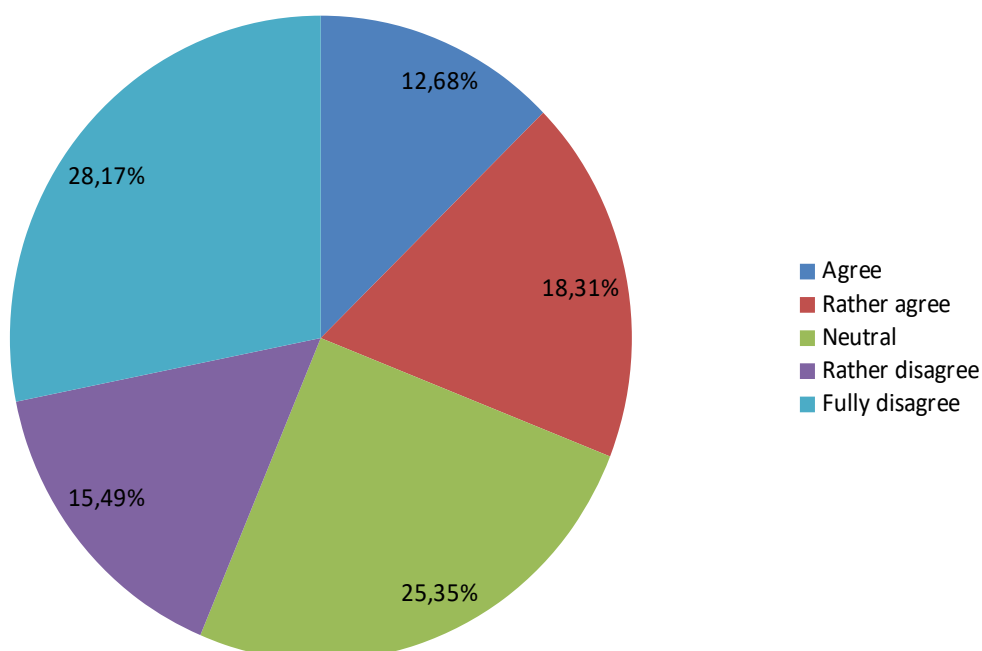
6. I know how to compose, send/receive e-mails.



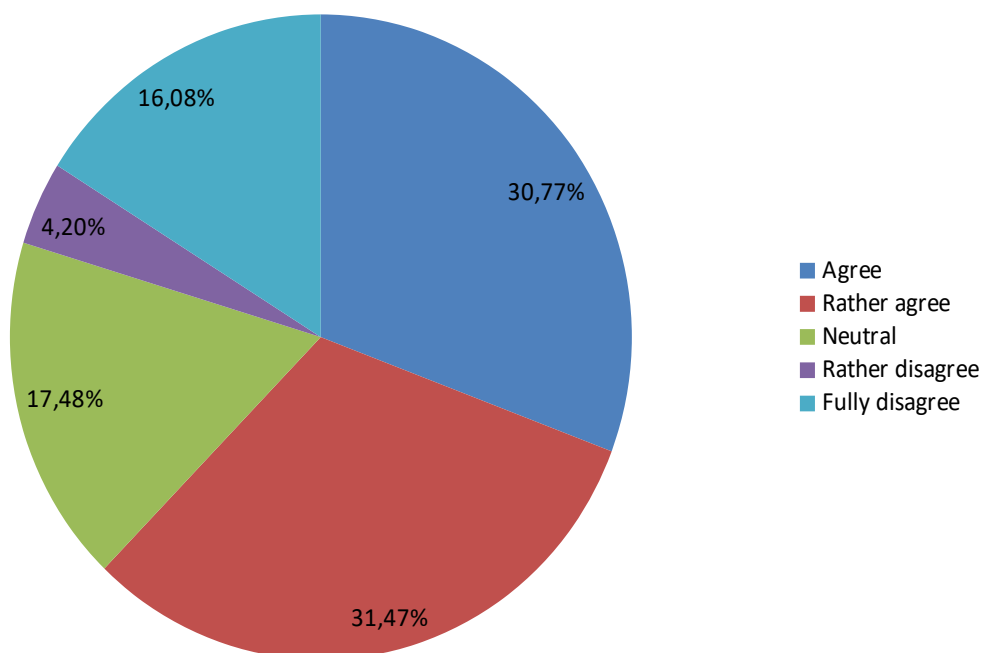
7. I know how to edit a photo using software tools such as Paint, Canva or others.



8. I know how to create a video using software tools such as Moviemaker or others.

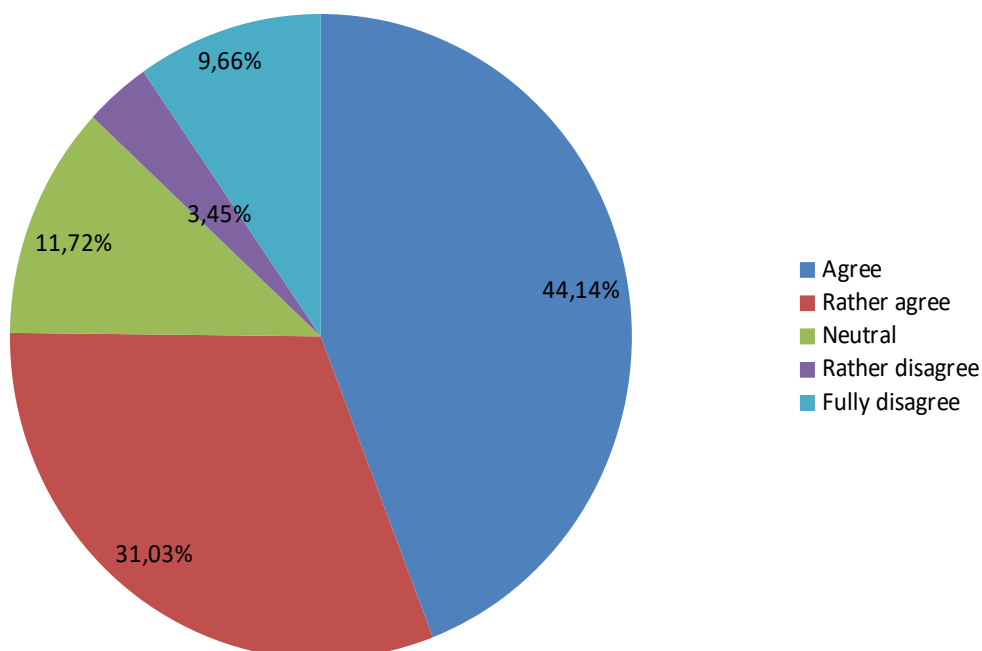


9. I know how to shop online (e.g. ticket master, eBay, Amazon).



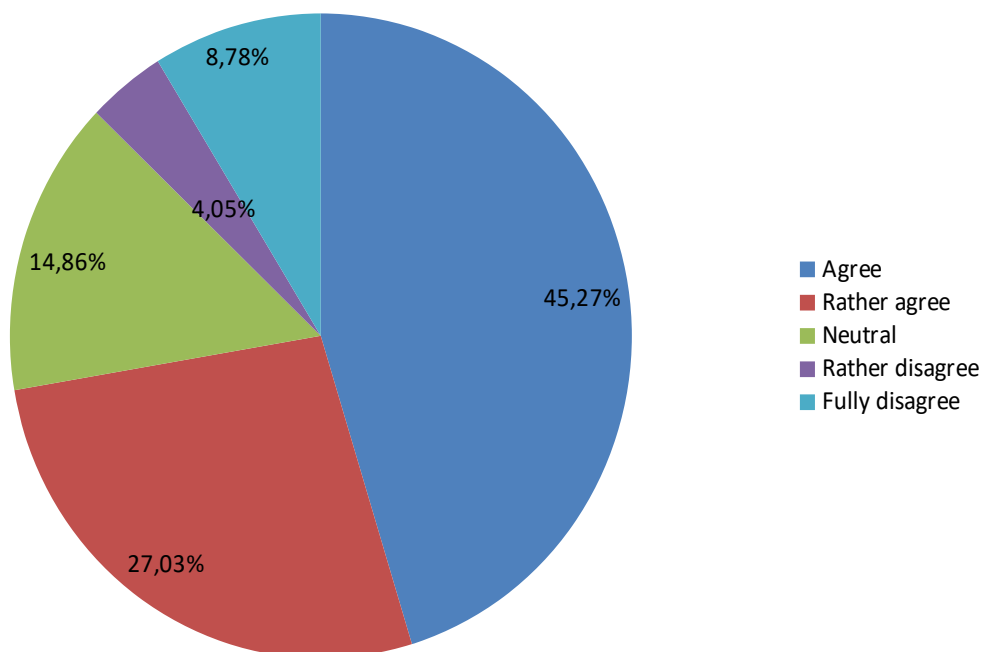
## Communication and Collaboration

1. I know how to use social media.

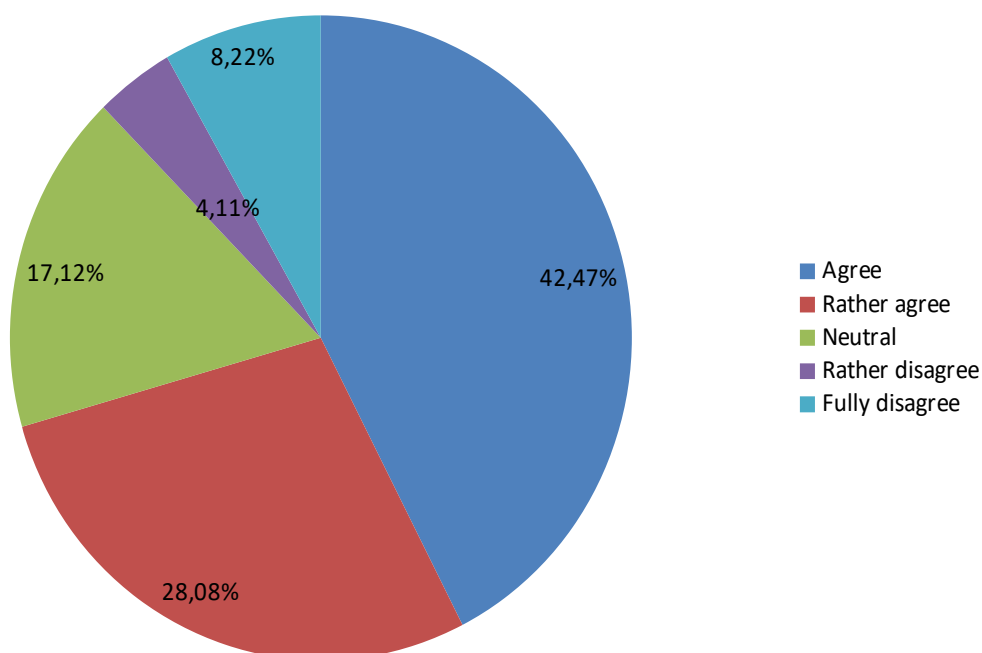


2. I know how to share media (pictures, video, files) with my friends.

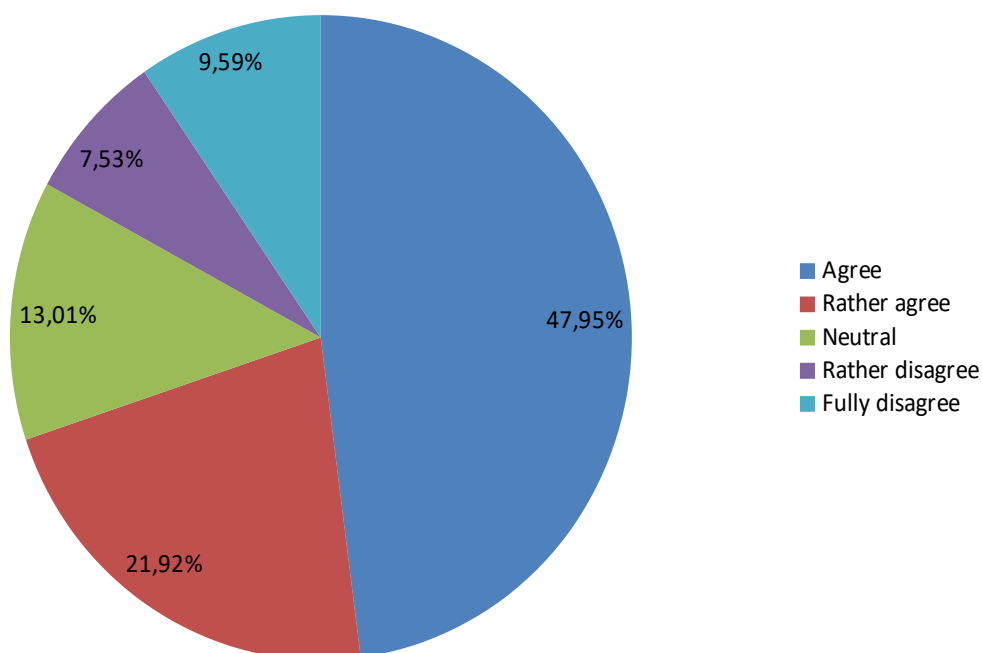
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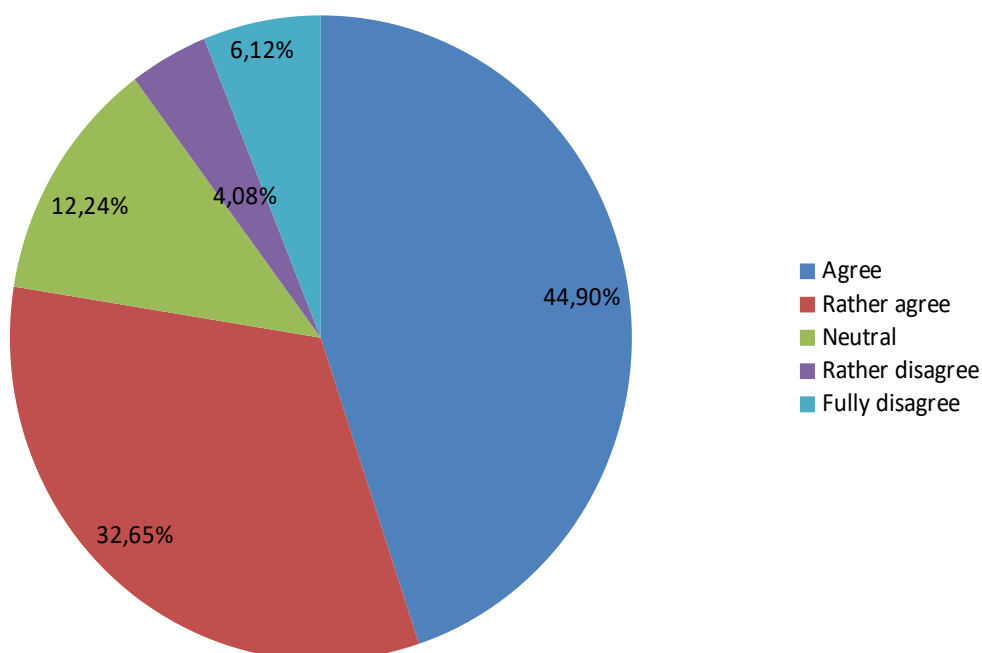
3. I know how to chat with my friends.



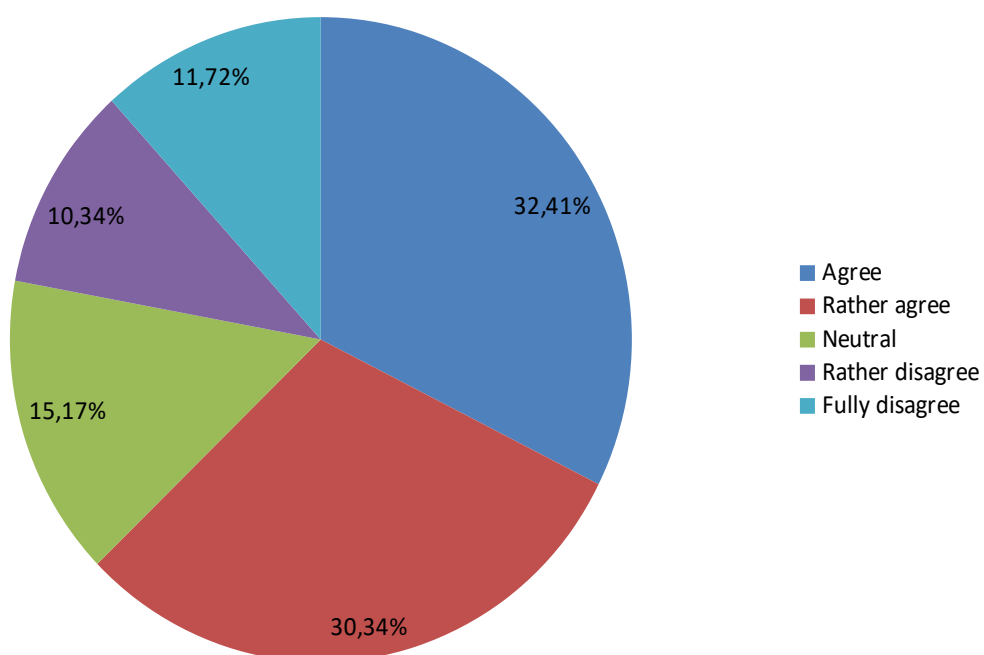
4. I know how to add/remove friends.



5. I am able to do a phone or video call on the computer or any digital device.



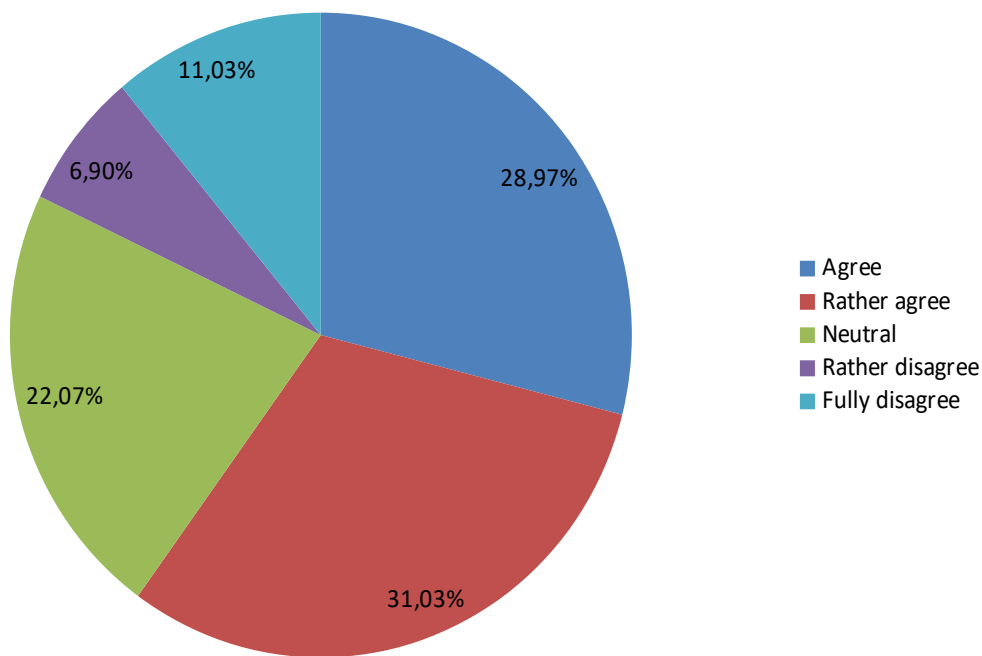
6. I know how to write a comment on a blog, website or forum.



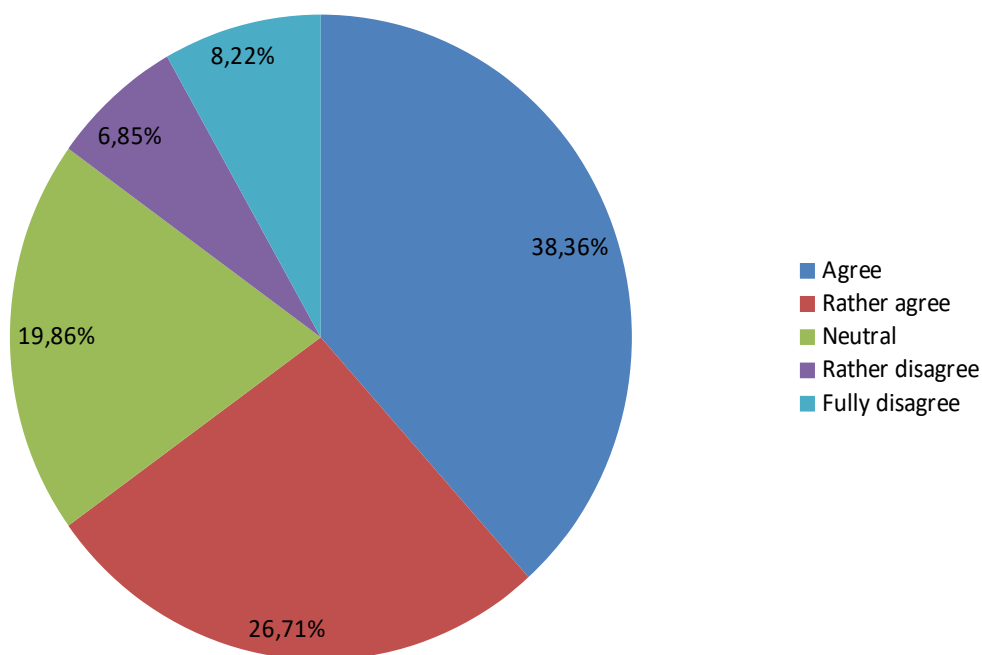


## Safety

1. I know how to create strong and unique passwords.

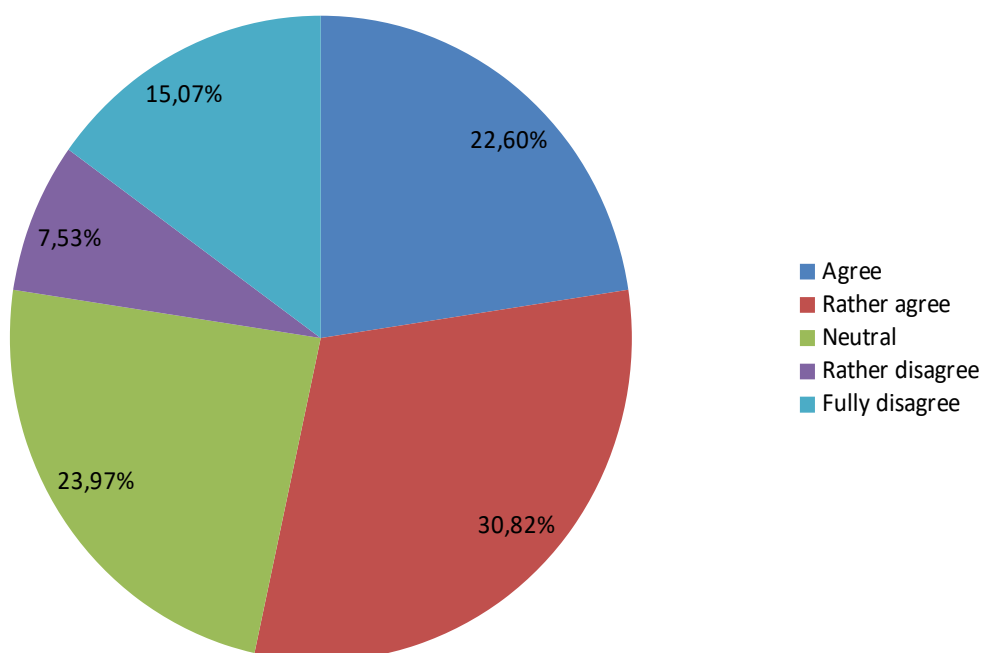


2. I know what things can share or not online.

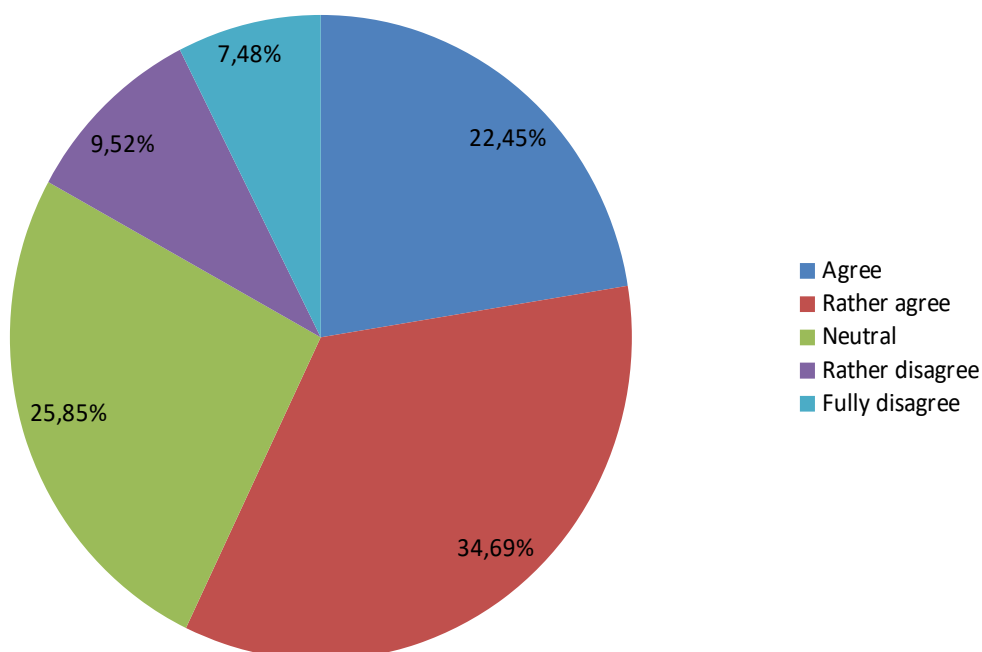


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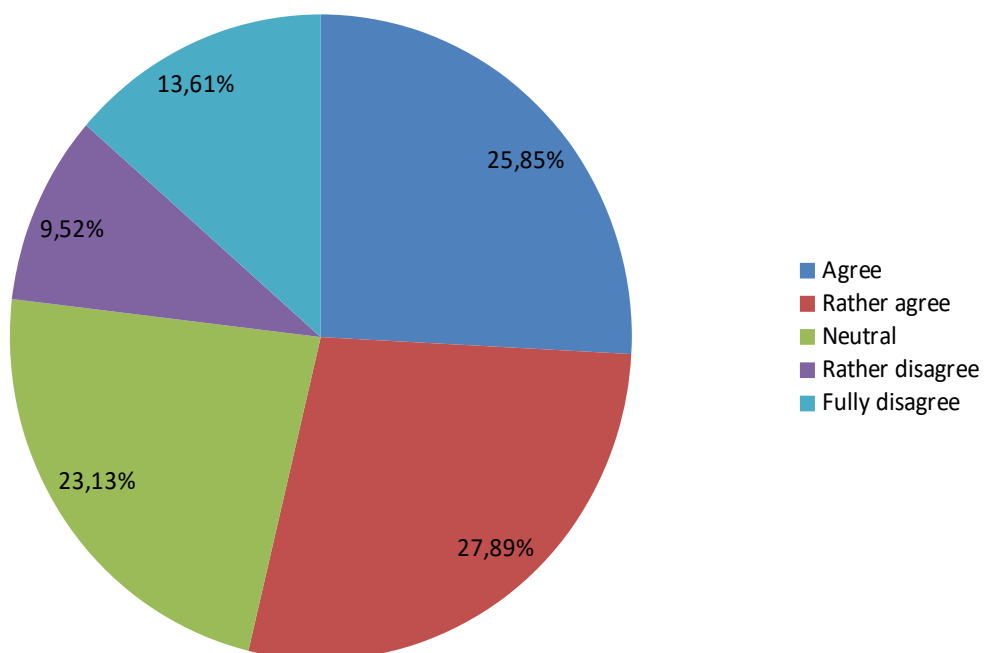
3. I know how to shop safely and securely online (e.g. checking reviews).



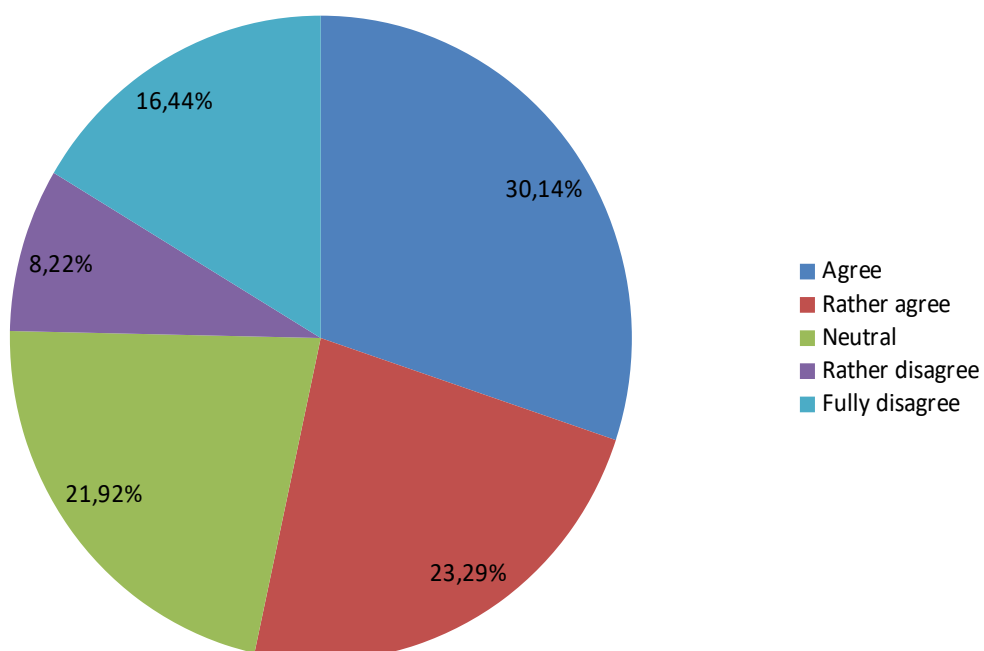
4. I know how to surf securely online.



5. I know how to identify potentially harmful spam emails.

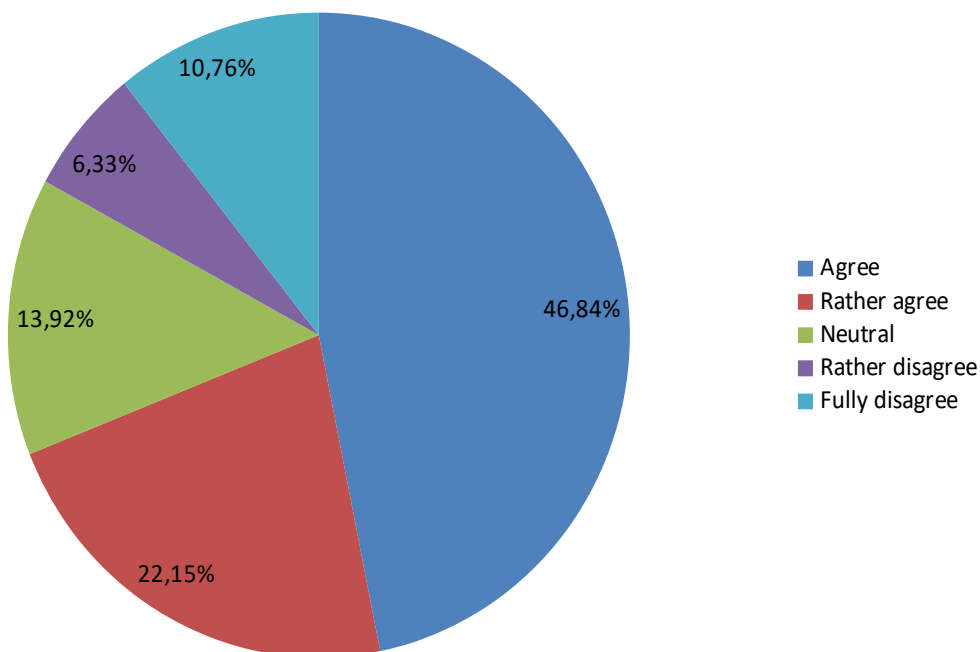


6. I know what the cookies are.

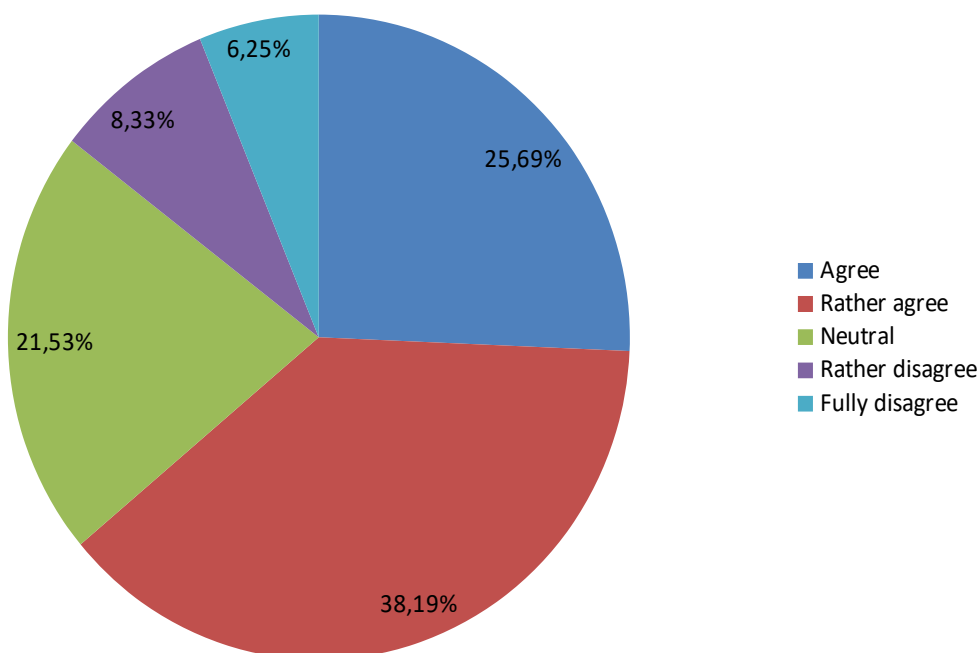


## Problem Solving

1. I know how to connect to WIFI network.

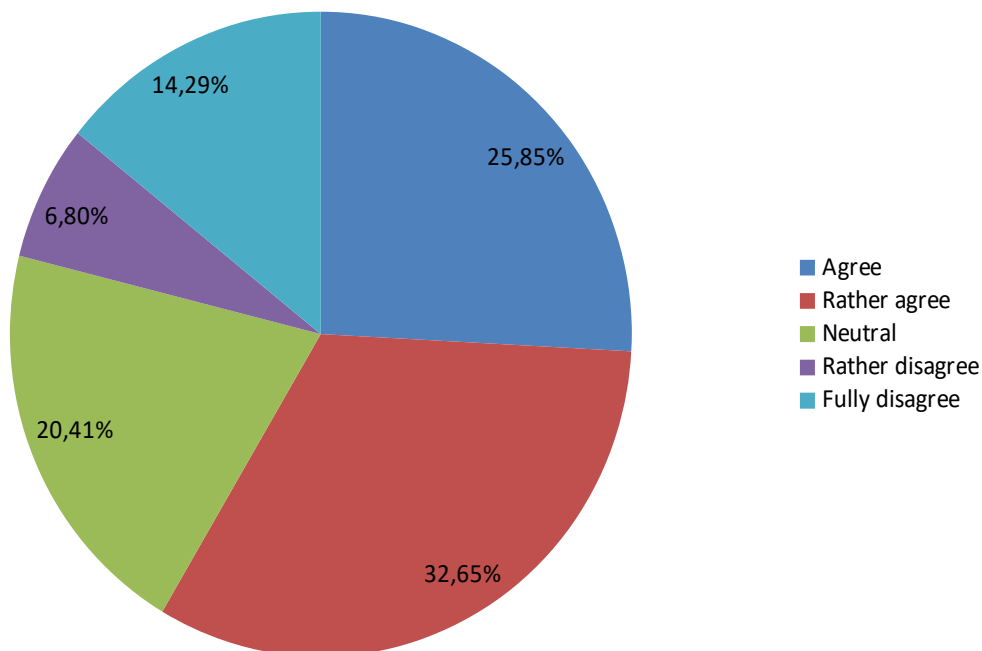


2. I am able to find help for problem solving and trouble shooting.

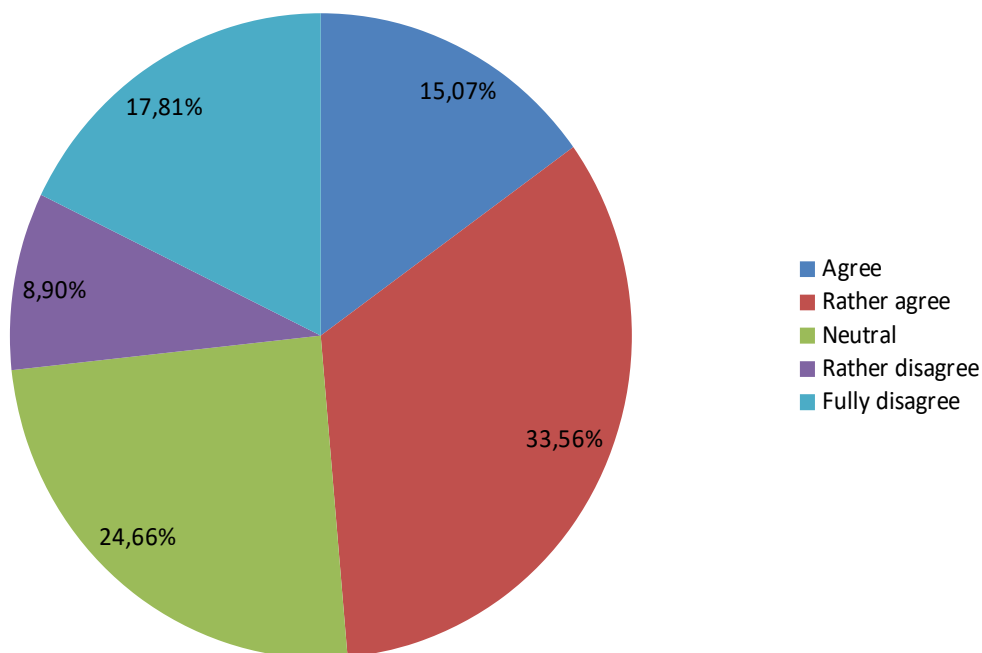


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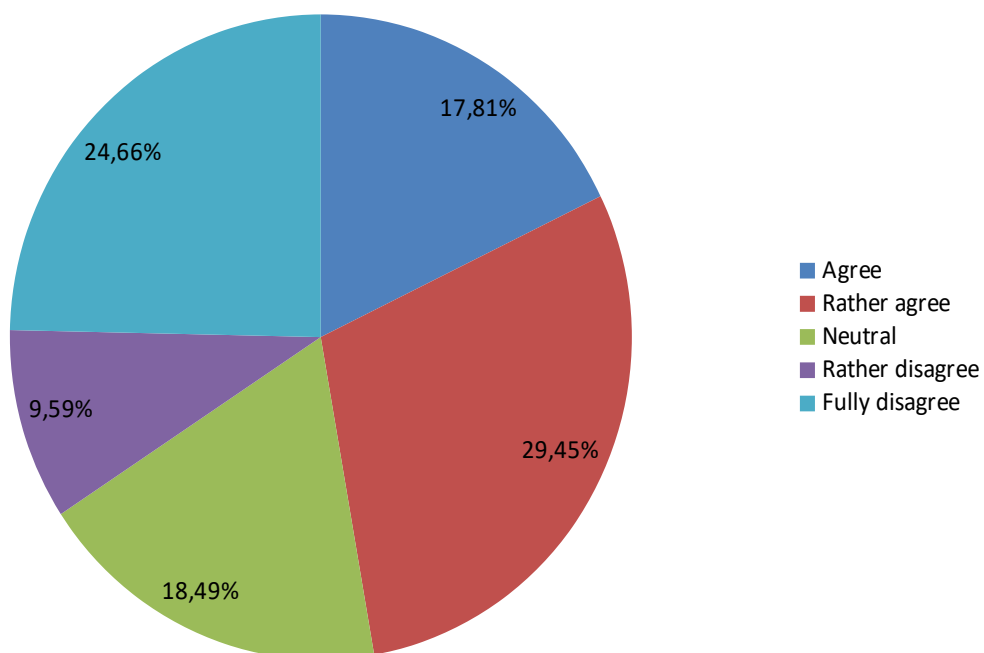
3. I know how to download and use apps to my mobile device or tablet.



4. I know how to choose the most appropriate technologies (device, tool, software) to solve problems.



5. I know how a computer or digital device is built.

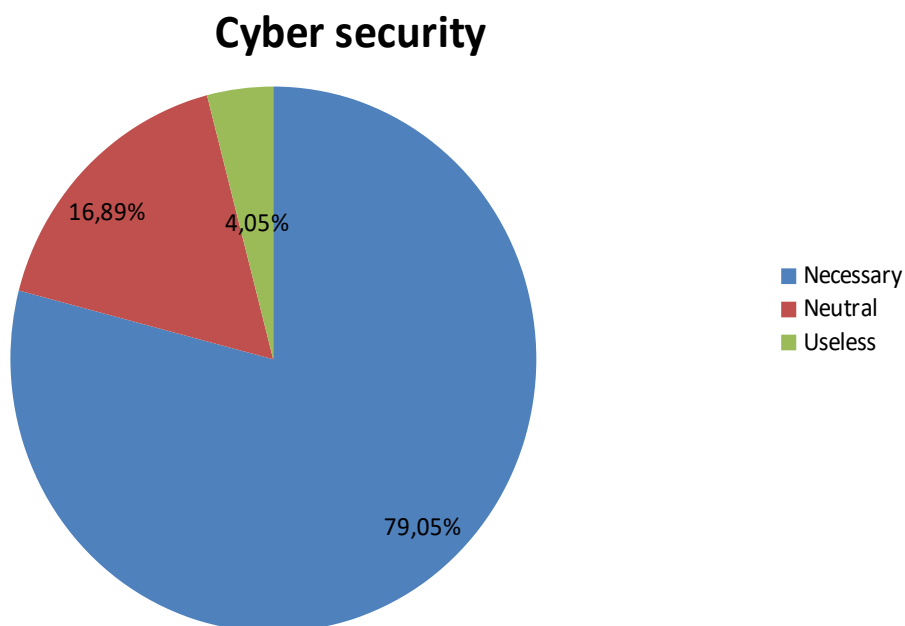


## Media literacy

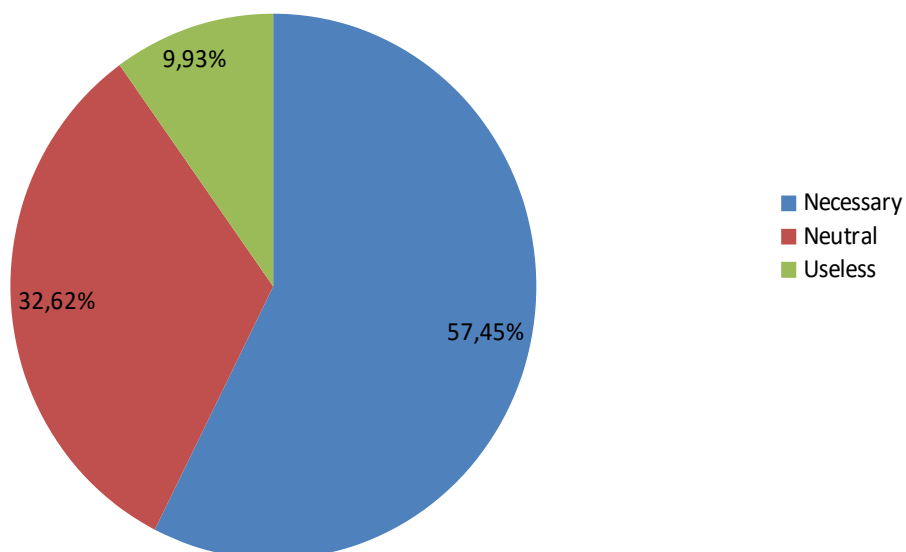
1. Which traditional media do you mostly use?

Name of traditional media	Number of people using it
TV	122
Radio	30
Newspapers and magazines	23
Other ( <i>which?</i> ):	0

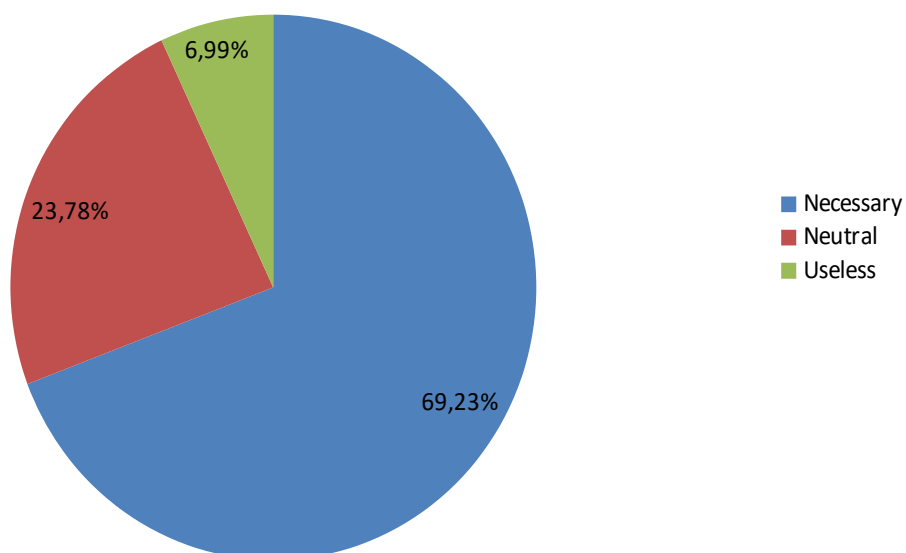
2. Please evaluate which of the listed topics would be the most useful for you in media literacy topic:



## Netiquette

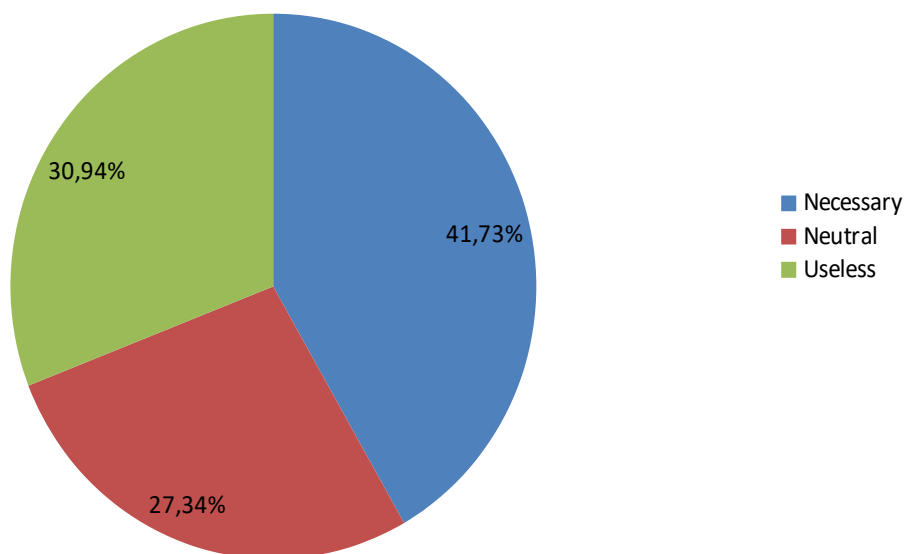


## Privacy and digital footprints

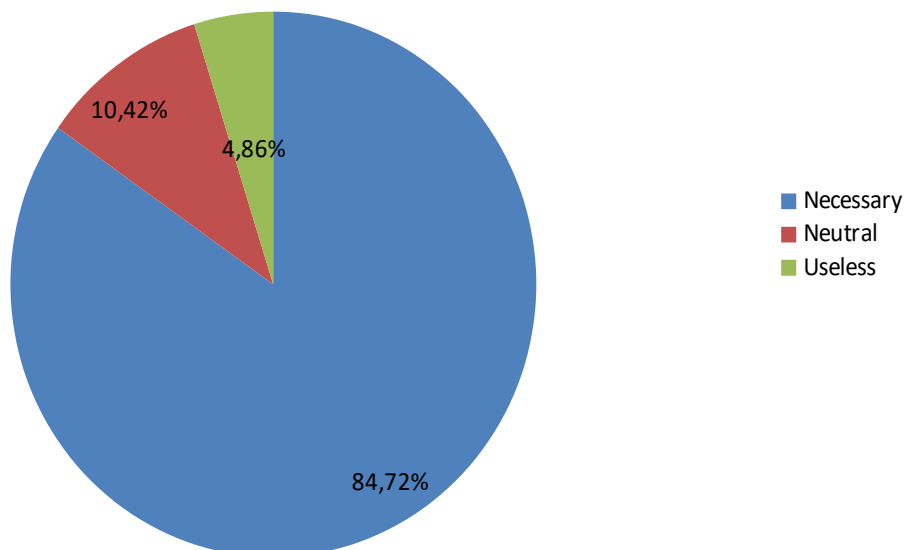




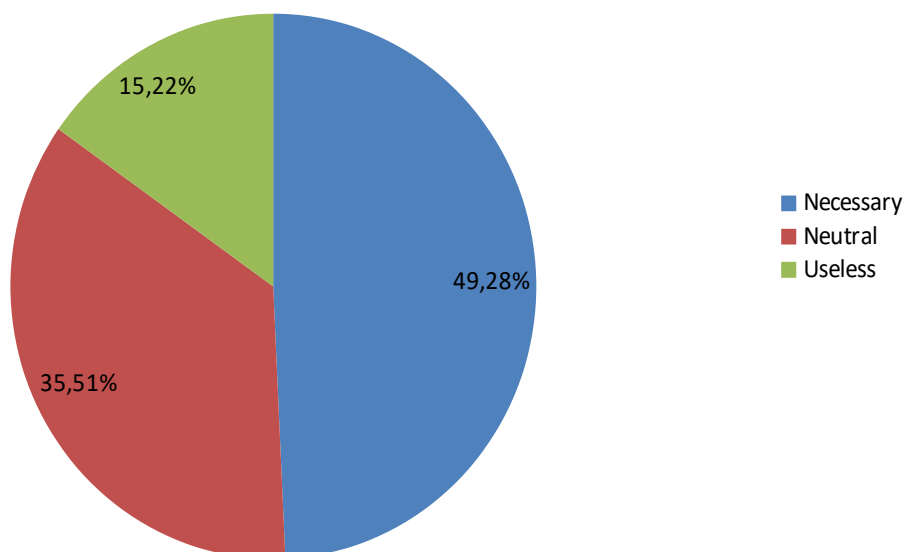
## Internet addiction



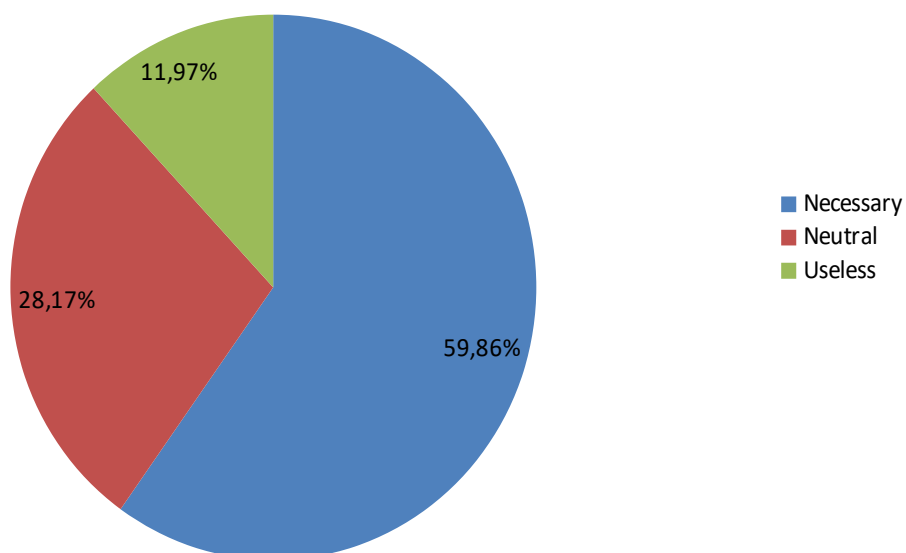
## Distinguishing fake news



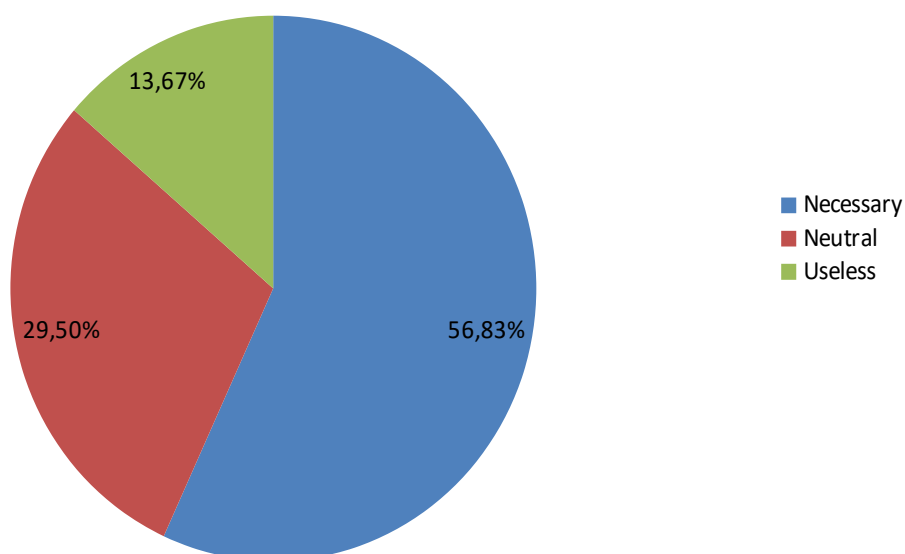
## Creating content



## On-line payments



## Useful family habits/rules



3. Which of the listed training topics and methods would be the most interesting to you?

Training topic	Number of people interested in it
Social Networking	91
Internet safety	110
Individual test	49
Fake news	103
Advertisements in media	58
Other ( <i>basic skills for seniors</i> ):	2