

Intellectual Output 2: Development of the programme and learning materials of the blended training course «Basic Digital Skills» for social and civic active participation

A4: A4 Local piloting of the blended course for older adult learners- 10 older adults from each partner organisation take part in testing the course

LOCAL PILOTING REPORT

OVERALL REPORT

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1. Introduction to pilot implementation – All Countries

The implementation phase of the **DIGITALISE ME - Upgrading Older Adults' Digital Competences to improve their social inclusion/development** aims to deliver a training targeted to adults specifically to senior citizens, on selected topics according to their needs in order to develop their digital skills to improve their social inclusion/development.

The consortium of the DIGITALISE ME project developed the '[Digital Living Basics Pack](#)' which are six modules with several topics:

1. Module 1: Information & Data Literacy
2. Module 2: Communication & Collaboration
3. Module 3: Digital Content Creation
4. Module 4: Safety
5. Module 5: Problem Solving
6. Module 6: Media Literacy

Additionally, the consortium developed the '[Educational Platform](#)' which host the six modules developed for the adult learners. Then, partners developed 'Lesson Plans and Handouts' for the adult educators to help them implement each module in the piloting sessions. Lastly, under the second Intellectual Output partners developed the '[Trainers' Guidebook](#)' which is a guidebook for trainers how to use the educational material and the methodology is used.

The piloting sessions are implemented in six partner countries (Portugal, Cyprus, Poland, Italy, Romania and Spain) and the **total participants** involved was **91 adult learners**. The majority of the partners organized their pilot testing with the target groups face-to-face or hybrid

More specifically:

- In **Portugal**: 29 participants (adult learners)
- In **Spain**: 8 participants (adult learners)
- In **Cyprus**: 15 participants (adult learners) and 2 trainers
- In **Poland**: 10 participants (adult learners) and 2 trainers
- In **Romania**: 18 participants (adult learners) and 5 trainers
- In **Italy**: 11 participants (adult learners)

2. Pilot implementation – Portugal

The implementation of the pilot test took place between 15 September and 14 October 2021. Twenty-nine participants divided into two groups were involved aged over 65 with few digital skills. For many of them their first contact with digital tools was at the Senior University. Additionally, modules 3 and 4 are taught during the implementation phase



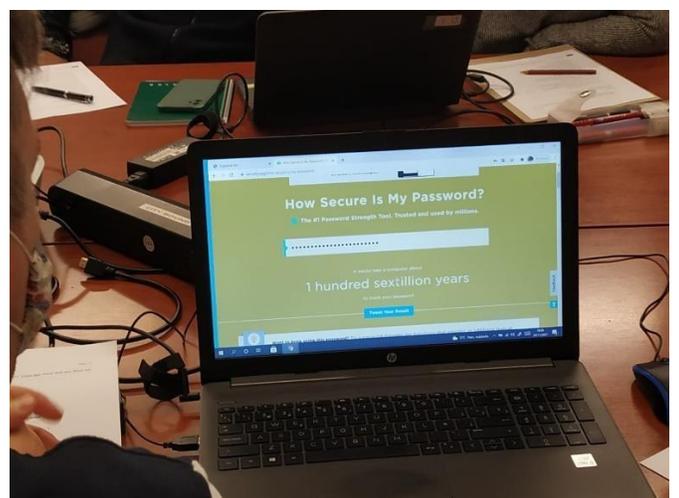


3. Pilot implementation – Spain

The piloting event organised by DomSpain took place on 2nd November 2021 in DomSpain's premises (Raval Sant Pere, núm. 1, principal, 43201 Reus, and counted with 6 participants face-to-face and two others online.

Participants were DomSpain's language students who enrolled in the activity after their regular English teacher told them and agreed to participate in this workshop which lasted for 2 hours approximately of face-to-face activity and was followed up by some self-learning activities at home. During these two hours, students were introduced to the topic of the project and the two modules in specific that the trainer chose to pilot. These two modules (1 and 3) were seen more in depth. Additionally, the trainer prepared one activity which is included in module 4 (Safety) and participants used the handouts developed to carry it out.

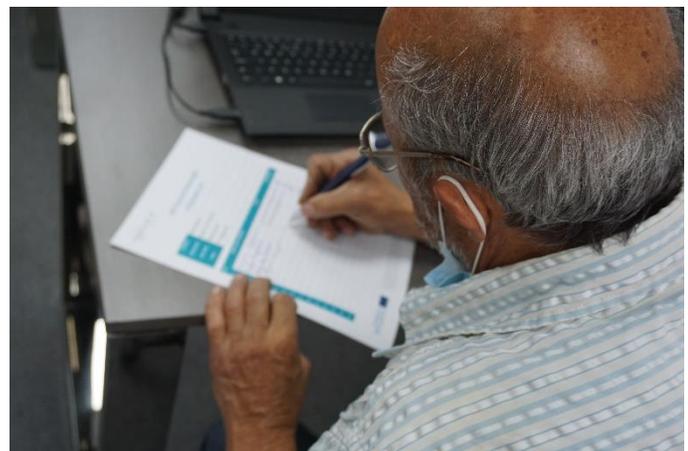
After the face-to-face activity, students were provided all information to finish the modules and their activities at home and then they were sent an evaluation form (in Spanish) to fill in with their feedback on the pilot. The participants who piloted the two modules only remotely, also filled in the questionnaire.



4. Pilot implementation – Cyprus

The pilot testing event in Cyprus was organized face-to-face by Emphasys Centre in October 2021 (8th, 22nd and 29th of October 2021), in Emphasys premises (Nicosia, Cyprus). The pilot implementation of the project was promoted through Emphasys' network, in order to approach adults (mainly senior citizens) in Cyprus. The total number of participants who took part at the pilot testing phase was 15 adults and 2 mentors/trainers.

In total four modules were taught during the implementation phase module 1, 2, 3 and 6.





5. Pilot implementation – Poland

The local pilot training of the blended course for older adult learners in Poland took place as a face-to-face event on 27th October 2021 in the University of Social Sciences in Łódź.

The total number of participants who took part at the pilot testing phase was 10 adults and 2 trainers. Target group involved was seniors participating in workshops conducted for older people at the University.

During the pilot testing two modules were presented: Module 1. INFORMATION & DATA LITERACY and Module 6. MEDIA LITERACY. Any difficulties did not occur. The trainers provided any support needed to the participants at every stage of the pilot testing.





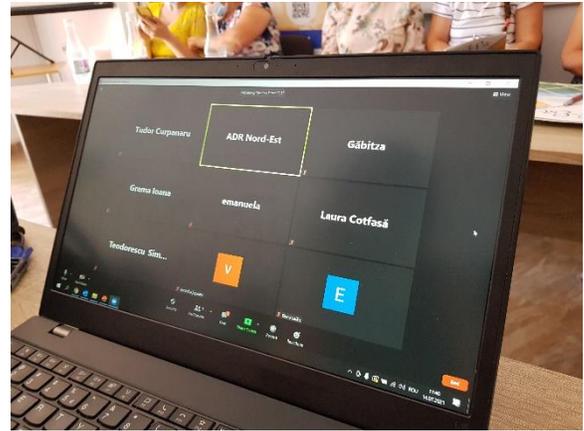
6. Pilot implementation – Romania

The North-East Regional Development Agency, organised the pilot testing of the Digitalise Me course on the 14th of July 2021.

The event was held in collaboration with trainers and seniors from the Didactic Association Neamt. The meeting took place in hybrid format, bringing together both physically 16 adult trainers and seniors and virtually 7 participants interested in deepening their digital skills, which are so needed in the current context.

The event approached topics such as the importance of the Internet in professional activity, netiquette and rules of online conduct, digital citizenship and tips for safe internet use, how to use online storage platforms and social media channels, focusing on Module 1: Information and Data Literacy and Module 2: Communication and Collaboration. Moreover, participants had the opportunity to discover new interactive training and evaluation tools, that can be used successfully in the teaching activity.





7. Pilot implementation – Italy

The pilot testing took place on 4 October 2021 at the premises of the Consorzio Brianteo Villa Greppi. A total of 11 people aged 56 to 80 participated.

Two modules were presented, No. 1 'Information and data literacy' and No. 5 'Problem solving'.

The greatest difficulty was related to the fact that participants had a different degree of knowledge on the use of digital tools: there were those who use smartphones and PCs on a daily basis and those who only use smartphones for basic operations (making phone calls). So, we had to mediate between these two components, deepening some topics rather than others.





8. Evaluation Results

8.1 Section A: Demographic questions

For the purpose of this evaluation, all participants from all partner countries completed a questionnaire during the pilot testing phase. In total 91 participants completed the evaluation form and provided their feedback. So, based on the evaluation form most of the participants were female.

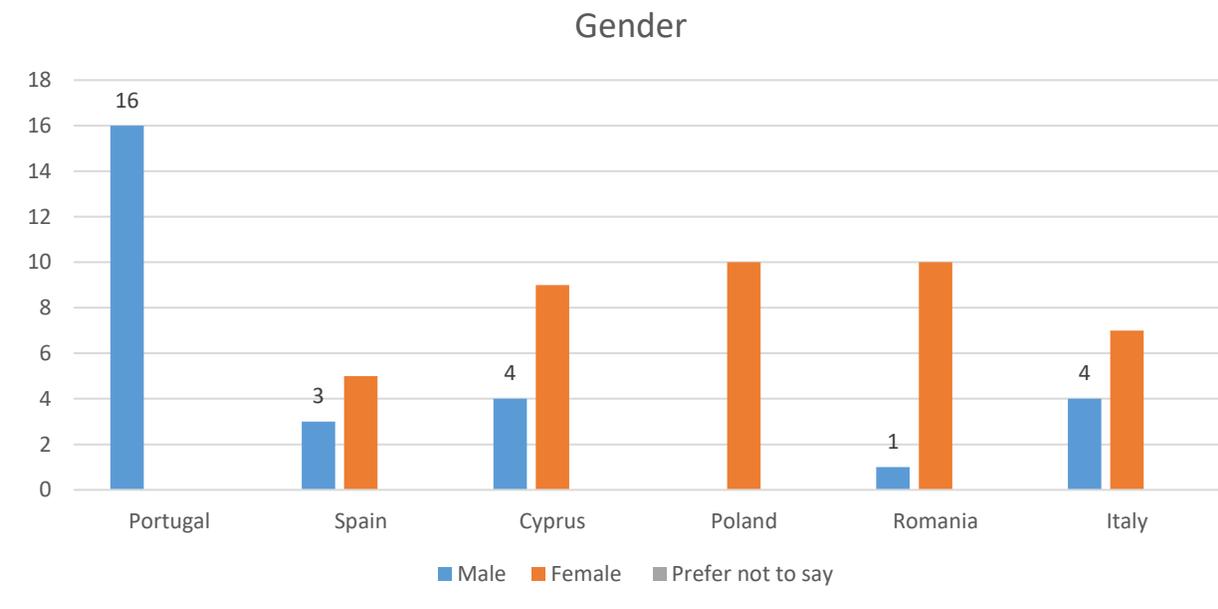


Figure 1: Gender

8.2 Section B: Digital Living Basics Pack platform

Question 1: What are your main expectations regarding the benefits of using the 'Digital Living Basics Pack' platform?

Most of the participants they totally agreed that the main expectation of using the 'Digital Living Basics Pack' platform is to learn more about digital competences and to learn more about the DIGITALISE ME project.

Question 2: On a scale of 1-5 (5 being the highest) how would you rate the 'Digital Living Basics Pack' platform in terms of: Design, Colours, Ease to use, Relevance of information, Clear projects' results

The majority of participants from all partner countries agreed that the design and colours of the platform are appropriate. However, some of them are not satisfied with the easy navigation of the platform and that the projects results aren't clear on the platform.

Question 3: Please provide any suggestions you may have to improve the 'Digital Living Basics Pack' platform

Participants recommend the following:

- More colours and images
- Use e-books instead of PDF documents
- Include a step-by-step guide in the homepage of how to use the platform
- More practical exercises
- To add some explanatory (short) videos
- Change the background of the platform to darker

Question 4: Would you recommend 'Digital Living Basics Pack' platform to others?

All the participants totally agreed that they will recommend the Digital Living Basics Pack platform to others.

8.3 Section C: Learning Content/Modules

Question 5: On a scale of 1-5 (5 being the highest) please rate the below elements for each module: MODULE 1: INFORMATION & DATA LITERACY

The majority of adults learners were very satisfied with the first module 'Information & Data Literacy'. The majority of the participants rated this module as relevant to their needs with clear and straightforward information. However, some of the participants they didn't find the information of the module is enough.

Please provide suggestions for improvement of the material.

When asked to provide specific feedback for module 1 Information & Data Literacy, the following points were made:

- Add more relevant photos or graphic elements to the module
- Add more examples (real-life examples)

**Question 6: On a scale of 1-5 (5 being the highest) please rate the below elements for each module:
MODULE 2: COMMUNICATION & COLLABORATION**

Regarding the second module 'Communication & Collaboration', the majority of participants mentioned that its quality is top and the information of the module is clear and straightforward.

Please provide suggestions for improvement of the material.

When asked to provide specific feedback for module 2 Communication & Collaboration, the following points were made:

- Add interactive activities
- Less text – more examples

**Question 7: On a scale of 1-5 (5 being the highest) please rate the below elements for each module:
MODULE 3: DIGITAL CONTENT CREATION**

Most of the adults' participants noted that they were very satisfied with the module and the information provided in the content. They agreed that the module is clear and straightforward with high quality.

Please provide suggestions for improvement of the material.

When asked to provide specific feedback for module 3 Digital Content Creation, the following points were made:

- Add more images
- Add more examples of what the digital content creation is
- Motive the adult learners to be more creative

**Question 8: On a scale of 1-5 (5 being the highest) please rate the below elements for each module:
MODULE 4: SAFETY**

Regarding the fourth module 'Safety', most of the adults' participants agreed that the module is clear straightforward with top quality information. Also, the module content is clear and straightforward.

Please provide suggestions for improvement of the material.

When asked to provide specific feedback for module 4 Safety, the following points were made:

- Add more colours, photos and graphic elements
- Add more images

**Question 9: On a scale of 1-5 (5 being the highest) please rate the below elements for each module:
MODULE 5: PROBLEM SOLVING**

Most of the participants totally agreed that the fifth module – Problem Solving is relevant to their needs, the information of the module is enough and the module is straightforward.

Please provide suggestions for improvement of the material.

When asked to provide specific feedback for module 5 Problem Solving, the following points were made:

- Add more images
- Add more examples

**Question 10: On a scale of 1-5 (5 being the highest) please rate the below elements for each module:
MODULE 6: MEDIA LITERACY**

The majority of participants, agreed that the media literacy module straightforward, the information provided in the module is clear and enough and relevant to their needs.

8.4 Section D: Trainers

**Question 11: How would you assess your trainers on the following criteria? (5 being the highest):
Enthusiasm, Knowledge in the subject, guidance and support**

Regarding the trainers, all participants were happy and satisfied about their enthusiasm, knowledge on the subject and their guidance and support.

Question 12: Please provide any suggestions you may have for the trainers

They didn't provide any suggestions for the trainers.

8.5 Section E: Overall Training

Question 13: How would you rate the overall training, based on the following criteria? (5 being the highest) Duration, Management and structure, Relevance to the material, engagement and interaction, knowledge on the subject

All of the participants were very happy with the duration, management and structure of the online pilot testing training. Additionally, regarding the relevance to the material and the knowledge of the subject, the participants were delighted.

Question 14: Please provide any suggestions you may have to improve the training, overall.

- Add elements such as graphs, photos, icons etc. into the material to make it more attractive to the users/adults
- Add more real-life examples in the modules

9. Conclusion

Based on the participants' responses, they are really happy and satisfied about the Digital Living Basics Pack – DIGITALISE platform.

In terms of the material, participants agreed that overall, the DIGITALISE ME course provides all the necessary information about the six modules and the innovative procedure of the digital living basics pack with all the modules' content free and open to everyone. However, it is recommended to add some more photos and examples into the modules content to enhance the quality of the material.

Concerning the trainers, all the participants agreed that they were excited about the online training and guidance and support offered during the procedure.

To sum up, the online training was a great experience, and the participants were happy and satisfied with the DIGITALISE ME course.